



Alpha & Omega Building Services Partners with The University of Dayton, Ohio.

Whiz Case Study



Cleaning for Well-Being.

The University of Dayton, Ohio, has been working with Alpha Omega Building Services since the 1990's; The University of Dayton is one of Alpha Omega's biggest clients and the two businesses have an established and trusted working relationship. Alpha Omega Building Services employs and manages the staff that work hard to keep the University of Dayton clean for the safety and well-being of all students, staff, and faculty.

“Whiz helped us achieve our goal by minimizing our cost and maximizing the customer satisfaction, we felt it was a win, win.”

Part of the overall mission at The University of Dayton is to foster working with the whole person towards a strong commitment for collaboration and change. Together, the University of Dayton and Alpha Omega Building Services work to ensure the highest cleaning standards are met so students and staff can focus on pursuing knowledge in an environment that supports overall well-being.

Scott Smith,
Area Manager for Alpha Omega Building Services



THE CHALLENGE

Efficiency is Key.

Sabrina Humphrey, lead cleaner at the Administrative Building says, everyday challenges are “having time to get all the jobs done while also meeting time-frame deadlines.” Due to the unique nature of a campus building, rooms are in use at certain times of the day. This means the cleaning staff has to work around students, staff, and faculty. During a busy semester this is definitely challenging.

On top of that, Alpha Omega Building Services has classified the Administrative Building as an “apple level 1”--meaning it must meet the strictest cleaning standards in order to pass inspections. The challenge for the team is having enough time to vacuum floors on top of other high priority cleaning work such as dusting, disinfecting, sanitizing, and cleaning bathrooms.

THE SOLUTION

Expanding the Team.

Alpha Omega Building Services partnered with ICE Robotics and brought on three Whiz robots, an autonomous vacuum sweeper that handles soft surface cleaning in industrial and commercial environments. Bringing in additional help for the cleaning staff was an important decision for Alpha Omega Building Services.

Scott Smith says, "On the front end, we crunched the numbers and looked at the cost of Whiz compared to what we would pay someone and saw value in ICE's proposition, and we moved forward and subscribed to several units."

WHY DID AOBBS & UNIVEVERSIY OF DAYTON CHOOSE ICE ROBOTICS?

By having state of the art technology on staff, Smith says, "It speaks to the culture of what we're doing. Using the most cutting-edge resources in [our] industry to maximize customer satisfaction and profits at the same time."

THE RESULTS

Increased Productivity.

Since adding Whiz to the cleaning team in the Administrative Building, Humphrey and Smith have seen results and each have been stopped by colleagues and staff that notice a difference in the cleanliness of the carpets.

Humphrey points out: “before Whiz, we were vacuuming two hours a day [total] between all staff, and now with Whiz we can run it all day, every day and get a lot more completed.” Humphrey and staff now run Whiz five to six hours every day resulting in cleaner floors and an overall cleaner environment for students and staff. She goes on to say the carpets look cleaner and “life was brought back” to them.

60 Hours
gained each month

View the video testimonial [here](#).

